

# BBQ By The Beach Membership

## Terms & Conditions

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Updated on 1 Sep 2017

Please read these Terms and Conditions (“Terms”, “Terms and Conditions”) carefully before joining the Siu Lam membership programme (“Siu Lam member”) operated by Siu Lam Management Ltd. (“us”, “we”, or “ours”)

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service. The terms and conditions may be modified by us from time to time without prior notice.

By accessing or using the Service you agree to be bound by these Terms.

### 1. Membership Clause

- 1.1 To register as Siu Lam member, you must possess a smartphone and eligible for adult ticket. The applicants have to download the membership app and register as a member. We reserve the right of rejecting applicants without any reason given.
- 1.2 The applicants is required to fill their personal information accurately. Any inaccurate and incomplete application is not accepted.
- 1.3 The App is only applicable for the account holder and cannot be transferred to others.
- 1.4 We reserve the right to adjust the membership offers and regulations and notify the member of such changes in any manner we deem fit. All members are bound to the adjusted terms.
- 1.5 Misconduct, fraud, misuse of Membership benefits or failure to follow these Rules may result in immediate termination of membership and cancellation of all coupons and stamps. We reserve the right to terminate any Member's membership without prior notice. All stamps and coupons accumulated in the Member's account will be cancelled as the membership is terminated.
- 1.6 We reserve the right to terminate the membership programme at any time without any reason given and notify the member at any time in any manner we deem fit. All benefits and offers will be terminated. We shall not be responsible or liable for any losses incurred by the termination.
- 1.7 Members have no right to interfere the constitution, operation or management of Siu Lam Management Ltd. nor any right in or any claim over any assets of Siu Lam Management Ltd.
- 1.8 Every member has a unique account number, coupons and stamps record and are not transferable.

- 1.9 If member changes their contact number, they have to register as a new member. Previous coupons and stamps record will be terminated accordingly and cannot be transferred to the new account.
- 1.10 Members will receive our member news and offers via SMS or email. We shall not be responsible or liable for any losses incurred by the change of the contact number or email address.

## **2. Member Stamp Offer:**

- 2.1 Member can obtain a stamp upon the purchasing of an adult ticket at regular rate.
  - 3 stamps can redeem a HK\$20 cash coupon.
  - 6 stamps can redeem an adult ticket.
- 2.2 To obtain a stamp, member should scan or insert the barcode printed in the receipt with the App before 25:00 at the date of transaction. Otherwise, it will be overdue.
- 2.3 Every member can earn one stamp every day.
- 2.4 There is a quantity limit of the barcode printed in the receipt, the quantity is limited to the adult tickets.
- 2.5 Member can check their stamps record by accessing the apps.
- 2.6 Member cannot earn a stamp if they enjoy a discount during admission. There will be no barcode shown on the receipt.
- 2.7 The expiry date of the stamp will be 31 Aug annually.

## **3. Stamp redemption**

- 3.1 Member can redeem their coupon before the expiry date of the stamp.
- 3.2 After each redemption, the stamp will be forfeited and a new record will be started.
- 3.3 To use a coupon, member must present the coupon via the app. We do not accept photo copy of the coupon.
- 3.4 Terms & Conditions apply to every coupon.
- 3.5 The offers cannot be used in conjunction with any other discount or promotional offers.
- 3.6 The offer cannot be changed and will be forfeited after redeemed.
- 3.7 Coupons can be used for a limited time only. Expired coupons will be invalid. No refund or extension will be provided.

## **4. Other Exclusive Member-only Offers**

- 4.1 A surprising welcome gift will be offered to firstly registered member
- 4.2 Birthday offer – Member can enjoy a free Adult ticket in their birthday month. Member can use the ticket any time within the birthday month. (Except special dates which has been listed. For details, please check the Apps) Expired ticket will be invalid.

Member can enjoy the birthday offer next month upon successful registration. If the member first registers in the birthday month, the birthday offer will be sent on the birthday month in next year. For example, if a member registers in June which is also his birthday month, he will receive the birthday offer in June of next year. We reserve the right to check the identity documents for verification.

4.3 We will send out coupons irregularly. Members can enjoy the e-coupon before the expiry date.

## 5. Privacy Clause

Personal data will be requested under the following conditions:

- Membership registration
- Survey conduction or Enquiry

### Using the information:

Those membership information will be used for the followings:

- To confirm member registration
- Any follow up or further contact with our staff
- Internal use for our company data base and marketing analyzing
- Promotion and advertising



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