

Please read before purchase.

Definition

"You" / "Your Side" = Customer

"We" / "Our" = Siu Lam Management Ltd.

It is assumed you have agreed the terms & conditions when you make purchase at BBQ by the Beach.

1. Booking

Booking and full payment deposit in advance is required for villa booking.

Booking could be made via phone / email / online form in our website

Suckling Pig has to be ordered 3 days in advance. Full payment deposit is required.

Booking could be made via phone / email / online form in our website

2. Payment Policy

To confirm a booking, you have to settle the deposit required and make sure you have received our email confirmation.

If you fail to receive confirmation email, please contact us.

3. Cancellation Policy

3.1) To cancel or reschedule your booking, please contact us 72 hours in advance at 24599928.

Rescheduling should be made within 3 months. All deposit is non-refundable.

3.2) To reschedule due to severe weather (Red Rainstorm Signal / Black Rainstorm Signal / Typhoon Signal 3 or above), please call us at 2459 9928 before noon to notify us about the reschedule. Rescheduling should be made within 3 months. All deposit is non-refundable and non-transferable.

3.3) If the attendance is less than stated in the booking, please contact us 3 days before the activity.

Otherwise, a minimum charge will be applied base on 80% of the booking amount.

3.4) If you are not rescheduling due to bad weather, you can only reschedule your booking once.

3.5) If there is change of pricing during the rescheduling, the price will be base on whichever is higher.

Example 1: Original Price: HK\$120/adult Reschedule Date: HK\$110/adult

We will charge HK\$120/adult and no refund for the difference.

Example 2: Original Price: HK\$120/adult Reschedule Date: HK\$130/adult

We will charge HK\$130/adult and customer has to settle the price difference.

3.6) For no-shows, the deposit will be considered as consumed and will not be refunded.

4. Liability Policy

Event organizers should have liability insurance for the event.

BBQ By The Beach has no obligation in indemnity any damage and casualties during the event.

5. Privacy Policy

Your personal information will be requested under the following circumstances:

- * To make a booking
- * Survey or Enquiry
- * Membership Registration

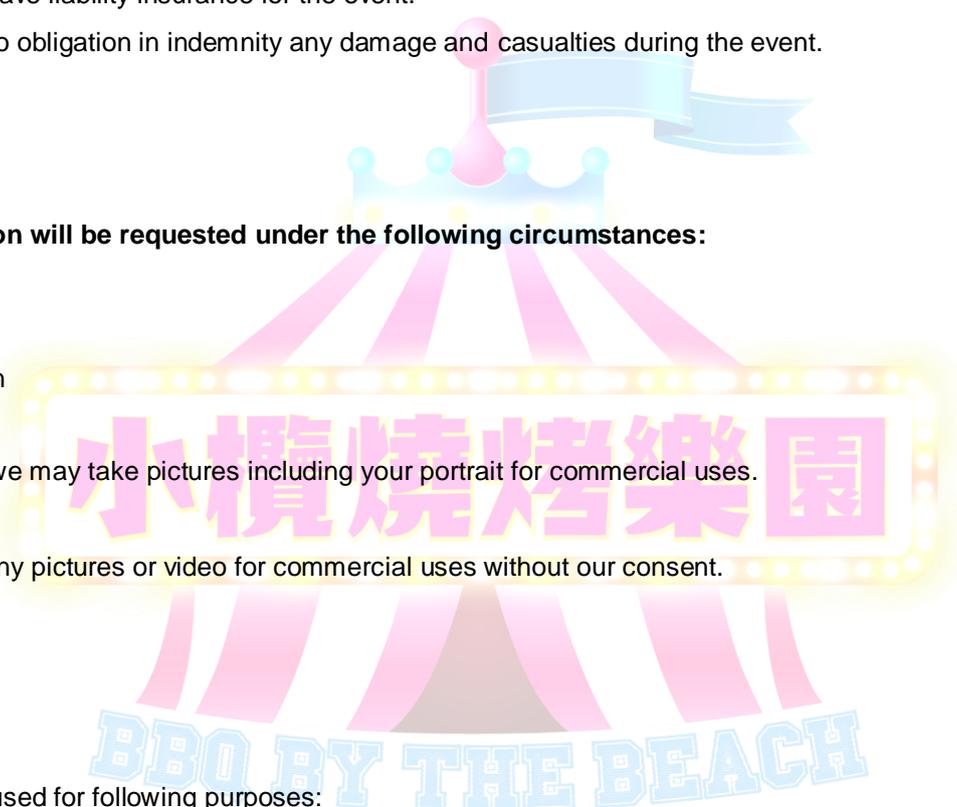
6. You accept and agree we may take pictures including your portrait for commercial uses.

7. It is prohibited to take any pictures or video for commercial uses without our consent.

Use of information:

Your information may be used for following purposes:

- * To make a booking
- * To confirm the Booking
- * Communication with our staff
- * Internal use for data and related marketing analysis
- * Our promotion and announcement



小樽燒烤樂園

BBQ BY THE BEACH